Cibl creative in technology & process

In partnership with

inTouch systems pvt ltd

introduces -

IcSoft beyond ERP

ENTERPRISE SOFTWARE SOLUTION ESPECIALLY DESIGNED FOR **BANGALDESHI MANUFACTURING INDUSTRY**

KEY DIFFERENTIATORS

- Multi Company
- Multi Location
- Multi-level user security
- User defined fields and Document printout,
- Barcode Enabled,
- Direct data capturing from weighing scale and biometric,
- Document control, and ISO 9001 / QS 9000 compatible,
- Internal and external communication,
- Multi currency accounting,
- Customizable by end user,
- Paperless office concept,
- Parametric Driven
- Statistical Process Control
- Integrated Plant Maintenance
- Report Server

Rapid Implementation – Due to various configuration tools, InTouch is able to implement IcSoft in a short time span of 3 – 6 months. These tools can also be used by a non IT related implementers and does not require the knowledge of any complicated software languages.

Lean Manufacturing – The manufacturing execution system consists of a detailed process document creation for each product, capturing various parameters, drawings and specifications for each stage of manufacturing with detailed quality control checks.
Using the "**Manufacturing Execution System**" and "**e-Kanban**" of IcSoft companies can adapt/implement lean manufacturing practices.

Planning based on bottleneck - An interactive planning tool has been developed by InTouch which visually displays various constraints to assist the planner.

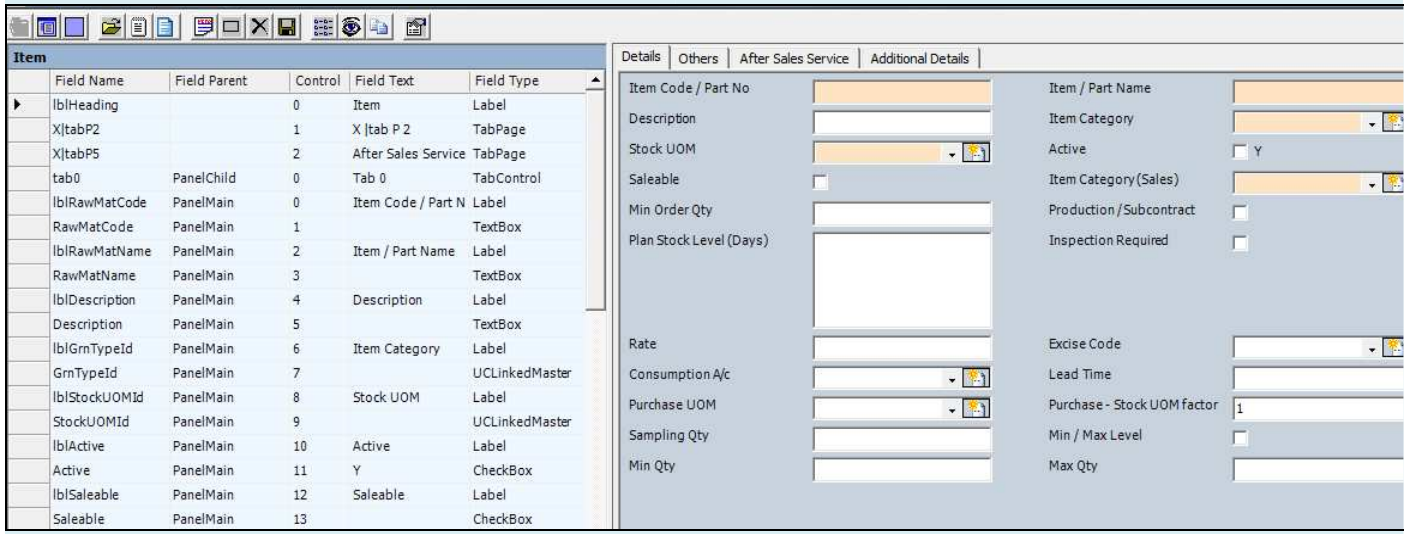
Activity based costing - InTouch has implemented activity based costing at Rapsri Engineering (Bangalore based foundry) in consultation with Deloitte India using IcSoft.

Internal & External Communications - Separate module for messaging and task management within the users and interface with the existing mail server for external communications.

Paperless Office - Documents and files can be attached under various sections making it possible to implement a truly paperless office concept across the entire organisation.

Statistical Process Control – Online Quality/Operational data capturing for incoming material and production allows users to generate various SPC reports from IcSoft.

Report Server – Reports can be generated at a predefined time and emailed to pre set users.



Form Designer

FUNCTIONAL AREA - OVERVIEW

STANDARD FEATURES

- Sales & Order Processing
- Product Engineering
- Material Requirement Planning
- Purchase
- Inventory
- Incoming Inspection
- Production
- Subcontracting
- Quality Control
- Shipping
- Costing
- Finance
- Human Resources
- Plant Maintenance
- Internal Messaging
- Reporting
- Security & System Administration

OPTIONAL FEATURES

- Report Server
- Bottleneck Analysis
- Activity Based Costing
- Business Intelligence
- After Sales Service

Sales & Order Processing – Create enquiry, quotation sales order, Sales Plan & Shipping Instruction/Plan

Product Engineering – Create process routing, BOM and quality plan

Material Requirement Planning – Run MRP to generate material purchase, issues & subcontracting plan

Purchase – Create Indent, Enquiry & Comparative statement, Purchase orders including service orders

Inventory – Create goods receipts, issues to & returns from department and subcontractor

Incoming Inspection – Inspect incoming goods as per a predefined plan

Production – Production data entry along with process/machine/department parameters

Subcontracting – Goods outward and inward

Quality Control – Inspect in-house production and subcontract work as per the quality plan

Shipping – Create packing list, invoice & shipping entry

Costing – Work order costing, Margin analysis for Customer, Invoice & Order

Finance – Financial transactions like bill accounting, payments, Journal voucher, Excise and Fixed asset related entries, Month end closing

Human Resources – Attendance, Payroll & Training

Plant Maintenance – Preventive & Breakdown maintenance

Internal Messaging – Messaging and tasks assignments within the users

Reporting – Tool to create/modify reports for any of the modules

Security & System Administration – Assign data entry/edit/delete rights to users or user groups

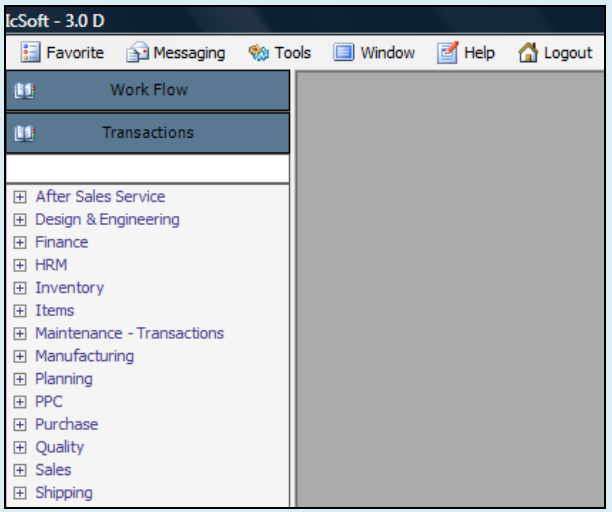
Report Server – Reports can be generated at a predefined time and emailed to pre set users.

Bottleneck Analysis – Analyze bottlenecks across the various machine types for throughput planning

Activity Based Costing – A module generally used at a later stage for work order costing using various cost drivers

Business Intelligence – Customized dashboard based on customer's requirement.

After Sales Service – Warranty & AMC



Modules

ADDITIONAL FEATURES (OPTIONAL)

- Report Server
- Bottleneck Analysis
- Activity Based Costing
- Business Intelligence
- After Sales Service

Report Server

Reports can be generated at a predefined time and emailed to pre set users.

Bottleneck Analysis

- Analyze bottlenecks across the various machine types for throughput planning
- Take necessary action for bottleneck manipulation
- Generate production plan, Purchase Plan, Material Issue Plan & Subcontracting Plan

Activity Based Costing

- Cost can be distributed manually or automatically using predefined drivers
- Costs can be distributed to Department, Machines, Product Category, Product, Customer Category, Customer, Invoice or Batch/WO
- User defined drivers and mapping
- Costing/Analysis by Work Order / Batch, Product, Invoice or Customer

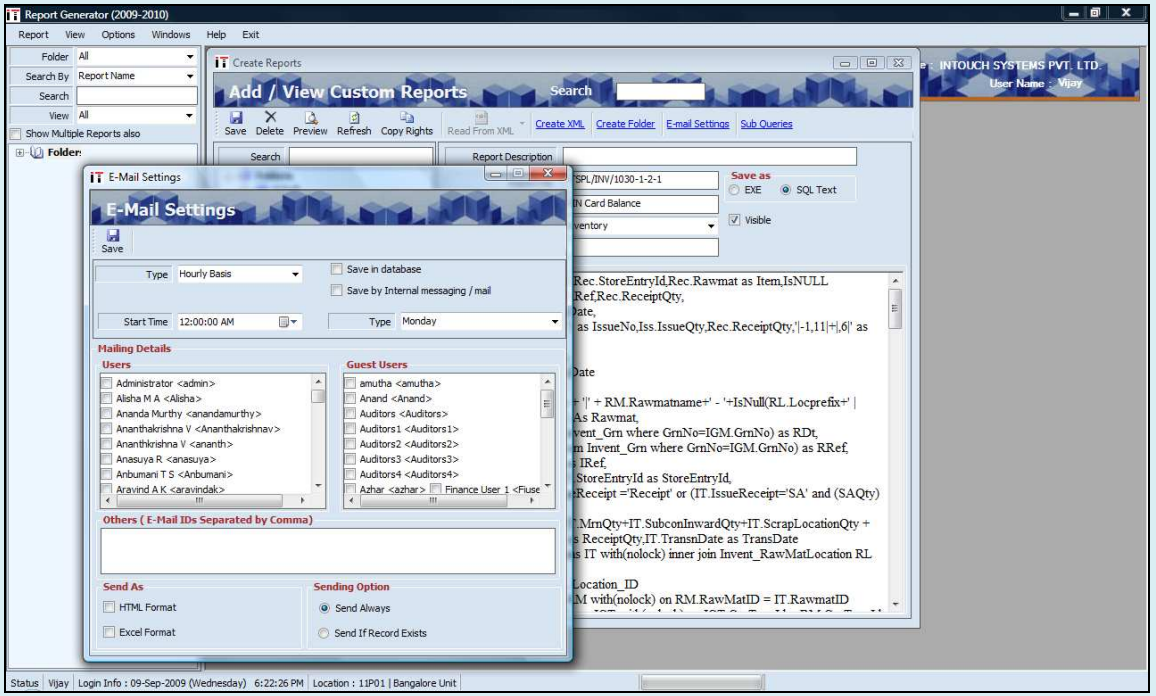
Business Intelligence

Drilldown & Crosstab reports

Customized dashboard based on customer's requirement

After Sales Service

- Product Log Book
- Warranty Claim – Own, Dealer
- Final Sale Intimation
- Warranty Claim – Customer
- Service Coupon



Report Server

IMPLEMENTATION & POST-DELIVERY MAINTENANCE KEY DIFFERENTIATORS

HIGHLIGHTS:

- Custom Implementation Methodology - CIMeN
- Custom Quality Management Model - SQuaMaPMo
- Deployment Environment Configuration Support
- 24/7 Telephonic Support
- Training in Local Language if required
- 15 minutes response to client's emergency support requirement
- Defined communication process including location, stuff, contact information
- Data Entry Support if required
- Periodical Performance Audit of the Implementation Teams

PROJECT MANAGEMENT APPROACH:

Our project managers or team leaders are experienced professional with global experience of relevant project's implementation management. The major project management activities we focus on implementing are as follows:

- Project implementation base line planning
- **Project implementation tracking using custom project management tool**
- Automated progress tracking in lower task-levels through CIBL Wizard
- **Bi-weekly project status report**
- **Weekly progress review**
- Reporting on Final Functional Specification
- **Risk Management Planning**
- Monthly progress report
- Final report at the completion
- **Resource conflict resolution (if any)** etc.

QUALITY MANAGEMENT APPROACH:

CIBL is committed to deliver high quality products and services with highest level of customer satisfaction being at the top of the desired organizational achievement list. **Major quality management focuses are on the following areas**:

- Implementation Process
- Solution Components
- Customization Compliance
- Quality Control Process
- Infrastructure
- Project Management
- Organizational Involvement
- Solution Integration and UAT
- Deployment and roll-out
- User training and support service quality verification

POST-DELIVERY MAINTENANCE APPROACH:

- **24/7 Telephonic support**
- **Web-tracker based support management**
- Quickest and Systematic Onsite support (weekly scheduled visit regardless of system status)
- Correction of software bugs in 14 working days of reporting
- **15 minutes response to client's emergency support requirement**
- **Extra alert support during crucial processing times defined by the client**
- Follow-up training for major changes in the solution/system in releases or versions
- **Defined communication process including location, stuff, contact information etc.**
- Regular updates of technical and user documentation whenever applicable
- Upgrades supplied on CD/DVD with installation instructions
- Patches and bug fixes.
- New versions – normally released annually

CONTACT US

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Our manufacturing team will be happy to assist you